

**FEASIBILITY STUDY AND DETAILED ENGINEERING DESIGN FOR  
TWO ONE BORDER POSTS ALONG THE NACALA CORRIDOR  
TRAVERSING MALAWI-ZAMBIA-MOZAMBIQUE AT  
MANDIMA/CHIPONDE (MOZAMBIQUE/MALAWI) AND  
MCHINJI/MWAMI (MALAWI/ZAMBIA)**

**Baseline Survey Questionnaire**

**(Environmental Assessment, Socio-Economic Enhancement and HIV/AIDS  
Mitigation)**

**Name of Border Post .....**

**Country .....**

**Date .....**

**Interviewer.....**

**SECTION II -----ROADSIDE AMENITIES --- BASELINE SURVEY**  
**QUESTIONNAIRE**

*1. For Vehicle Services Only*

Hallo! My name is .....am conducting a survey for proposed One Stop Border Post (2OSBP) on behalf of a consulting firm called Odongo & Partners Consulting Engineers (OOP) who has been appointed by the Southern African Development Community (SADC) Secretariat to undertake studies for the proposed development.

SADC Secretariat has proposed to convert the existing border posts located in the two neighbouring countries into a One Stop Border Post (OSBP) in order to increase efficiency of their operations. In this regard the Authority has engaged OOP to undertake studies in the area surrounding the border posts to enable come up with proposals for sustainable implementation of the project. We therefore request you to answer a few environmental and socio-economic questions related to the proposed development. Your name and the name of your institution (apart of those to be resettled) will not feature in the report but the information you give will be used for making proposal for the improvement of facilities at Border Post.

Questionnaire No.

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Reference Number

A: (i) How frequently do you ply this route?

1. Once a week [ ] 2. Once a month [ ] 3. Other Specify.....

(ii) Do you clear with the relevant Authority at the border post every time you cross to the other side of the border 1.Yes Always[ ] 2. Sometimes [ ] 3. No [ ]  
4. Other Specify.....

(iii) If answer given to Q A (ii) above is 2, 3 or 4, why don't you find it necessary to clear with the relevant border post Authority before crossing to the other side of the border ?

1. I have a permanent authorization pass [ ] 2. They know me [ ]

3. I cross the border when the post is closed [ ] 4. I believe area belongs to one community thus no need to ask for authorisation [ ] 5. Other Specify.....

B. What kind of goods do you transport?

1. Petroleum products [ ] 2. Export goods [ ] 3. Bus Services [ ] 4. Other (specify)

C. When you are at this centre, where do you sleep?

1. Lodging [ ] 2. Hotel [ ] 3. Guest house [ ] 4. In the truck [ ] 5. Other Specify)

D. How do you assess the quality of the following services offered at the facility you use?

a) Accommodation: Above average{1} Average {2} Below average {3} Don't Know {4}

b) Food: Above average{1} Average {2} Below average {3} Don't Know {4}

c) Bathrooms Above average{1} Average {2} Below average {3} Don't Know {4}

d) Toilets: Above average{1} Average {2} Below average {3} Don't Know {4}

e). Entertainment: Above average{1} Average {2} Below average {3} Don't Know {4}

E. What are the costs of the services offered? (Quote currency)

1. Bed & Breakfast ..... 2. Bed Only .....  
3. Shower & Breakfast ..... 4. Full Board .....  
5. Bar Service/Entertainment ..... 6. Breakfast.....  
7. Lunch..... 8. Dinner.....  
9. Other .....

F: Are the rooms supplied with mains electricity? 1. Yes [ ] 2. No [ ]

G: a) Do you have access to telephone services? 1. Yes [ ] 2. No [ ]

b). If Yes is answer given in No. (G) (a) above, is it Mobile { a } Landline { b }

c ) If Yes answer given in No. (G) (a) above, how many lines are available at the facility?

1. Mobile No [ ] 2. Landline No[ ]

H(b) What are the charges for Single Rooms ? (Quote currency) \_\_\_\_\_

b) What are the charges for Double Rooms? (Quote currency) \_\_\_\_\_

c) What are the charges for Suite? (Quote currency) \_\_\_\_\_

I: Does each room have the following facilities? (Multiple Answers) 1. Tap Water ( ) 2. Electricity ( ) 3. Toilet/bathroom ( ) 4. Condoms ( ) 5. Television ( ) 6. All of the above ( ) 7. Other Specify .....

J..a) Are you aware of the HIV/AIDS pandemic? 1. Yes [ ] 2. No [ ]  
b) If Yes, how did you first hear about it? (Multiple Answers) 1.From friends ( )  
2.Newspaper ( ) 3. Radio ( ) 4. TV ( ) 5. Radio & TV( ) 6. Clinical/Hospital ( ) 7. Training ( ) 8. Other (Specify).....  
(c). If training, who conducted the training? i) .....ii.....  
iii.....iv.....

K. How do you rate the type of training given (Rating of training by respondent): 1. Above average [ ] 2. Average [ ] 3. Below average [ ] 4. Don't Know [ ]

L a). In which ways can HIV/AIDS be prevented? ) i) .....ii.....  
iii.....iv.....

b). How do you the enumerator rate the respondent level of awareness on HIV/AIDS:

1. Above Average [ ] 2. Average [ ] 3. Below average 4. Don't Know [ ]

c). In which way can someone suffering from HIV/AIDS be taken care of? i).....  
ii.....iii.....iv.....

d). How do you the enumerator rate the respondent level of awareness on HIV/AIDS:

1. Above Average [ ] 2. Average [ ] 3. Below average 4. Don't Know [ ]

e) During any of your stop-overs here, have you ever attended a film show or play centered on HIV/AIDS? 1 Yes [ ] 2. No [ ]

f) Do you think there are enough messages to create awareness about HIV/AIDS and STI's among your colleagues? 1. Yes [ ] 2. No [ ]

g). i) Have you or any member of your family ever visited a Voluntary Counseling and Testing Centre (VCT)? 1. Myself [ ] 2. Family member [ ] 3.None [ ]

ii) If none, why not? .....

h). i) Are the existing VCT facilities providing satisfactory services 1. Yes [ ] 2. No [ ]

ii) If no, what are the problems associated with the services?

1. Lack of confidentiality/privacy [ ] 2. Long distance to the facility [ ]  
 3. Opening hours [ ] 4. Inadequate staff [ ] 5. Other (Specify).....

Ma) Have you or your partner used a condom? 1. [ ] Yes 2. [ ] No

b) If no, why not? 1. Cultural beliefs [ ] 2. Religious beliefs [ ] 3. Non availability  
 [ ] 4. Other (specify) .....

c) If Yes is the answer given to Q Ma), was it 1 [ ] Male? or 2 [ ] Female condom?

d) If Yes is the answer given to Q Ma), where did you obtain the condoms? 1. From a condom  
 dispenser within the area of the border post 2. In a public toilet within the area of the  
 border post 3. In a boarding/lodging house in the area 4. From a shop/kiosk within the  
 border post area [ ] 5. Other (specify) .....

e) Are they always available 1. Yes [ ] 2. No [ ]

N. What steps could be taken to mitigate against spread of HIV/AIDS) i.....

ii.....iii.....iv.....

**O) Perception on the existence of the border post and the proposed development**

a) How do you rate the services provided at the existing border post 1. Very Good [ ]  
 2. Good [ ] 3. Satisfactory [ ] 4. Poor [ ] 5. Others (Specify).....

b) What do you suggest should be done to enhance the quality of service at the border post

1..... 2.....

3. .... 4. ....

5. .... 6. ....

c) If the One Stop Border Post (OSBP) is to be develop on only one side of either of the two countries, will it affect your transportation activities? 1. Yes [ ] 2. No [ ] 3. Others (Specify).....

d) If yes is answer given in O c) above how will this affect you?

- 1..... 2.....
- 3. .... 4. ....
- 5. .... 6. ....

e) In which side would you prefer to have the One Stop Border Post located

1. In your country [ ] 2. In the neighbouring country [ ] 3. In the middle 4. Other (specify)

\_\_\_\_\_

f) What services/facilities would you like to be provided in the proposed One Stop Border Post ?

- 1..... 2.....
- 3. .... 4. ....
- 5. .... 6. ....

g) i)Where do you park your truck 1. In a designated parking area [ ] 2. By the roadside [ ] 3. Others (Specify).....

ii) Where is the designated parking area located (name).....

**P) Environmental Management and Protection**

a) Where do you conduct repairs and maintenance of the truck 1. At a garage [ ] 2. By the roadside [ ] 3. Others (Specify).....

b) Where do you refuel your vehicle 1. At a petrol station in the area [ ] 2. At a petrol station in the area [ ] 3. Others (Specify).....

- c) Is the petrol station provided with safety facilities? 1. Yes [ ] 2. No [ ] 3. Others (Specify).....
- d) Where do you dispose waste oil generated from the truck.....
- e) Where do you dispose other wastes generated from the truck .....

**Q Resettlement and Acquisition**

a) If the development of the OSBP will require expansion meaning acquisition of the surrounding land will it affect your transportation activities? 1. Yes [ ] 2. No [ ] 3. Others (specify) \_\_\_\_\_

b) If answer to Q a) above is yes how will the expansion and land acquisition affect your business.

- 1) .....
- 2) .....
- 3) .....
- 4) .....

c) What services are provided in the area where you conduct business? (Multiple Answers)  
 1. Financial Institution [ ] 2. Educational Facilities [ ] 3. Administrative Facilities [ ]  
 4. Medical Facilities [ ] 5. Market and shops [ ] 6. Others (Specify) \_\_\_\_\_

d) If resettlement and relocation is to take place will it adversely affect your access to the services providers? 1. Yes [ ] 2. No [ ] 3. Others (specify) \_\_\_\_\_

Name of Respondent/Transporter (optional) .....

Contact (optional) .....

National Registration Number (optional): .....

Signature.....

Thank you for participating in this survey, the project team leader might contact you to verify some of the information collected.