

**FEASIBILITY STUDY AND DETAILED ENGINEERING DESIGN FOR
TWO ONE BORDER POSTS ALONG THE NACALA CORRIDOR
TRAVERSING MALAWI-ZAMBIA-MOZAMBIQUE AT
MANDIMA/CHIPONDE (MOZAMBIQUE/MALAWI) AND
MCHINJI/MWAMI (MALAWI/ZAMBIA)**

Baseline Survey Questionnaire

**(Environmental Assessment, Socio-Economic Enhancement and HIV/AIDS
Mitigation)**

Name of Border Post

Country

Date

Interviewer.....

SECTION I ----ROADSIDE AMENITIES (Accommodation)

Hallo! My name isam conducting a survey for proposed One Stop Border Post (2OSBP) on behalf of a consulting firm called Odongo & Partners Consulting Engineers (OOP) who has been appointed by the Southern African Development Community (SADC) Secretariat to undertake studies for the proposed development.

SADC Secretariat has proposed to convert the existing border posts located in the two neighbouring countries into a One Stop Border Post (OSBP) in order to enhance efficiency of their operations. In this regard the Authority has engaged OOP to undertake studies in the area surrounding the border posts to enable come up with proposals for sustainable implementation of the project. We therefore request you to answer a few environmental and socio-economic questions related to the proposed development. Your name and the name of your institution (apart of those to be resettled) will not feature in the report but the information you give will be used for making proposal for the improvement of facilities at Border Post.

Questionnaire No.

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Reference Number

A) Type of respondent

- 1. Owners (Service Provider) ()
- 2. Individuals – Guest()
- 3. Other Specify.....
- 4. Name of Business Facilities in town:.....

B) Type of Amenity - 1. Guest House () 2. Boarding/lodging House ()
3. Hotel/Restaurant () 4. Other Specify

C) What services do you offer to your clients? (Multiple Answers) 1. Bed & Breakfast ()

2. Bed Only () 3. Shower & Breakfast () 4. Full Board () 5. Bar Service Only () 6. Breakfast () 7. Lunch () 8. Dinner () 9. Snacks () 10. Entertainment () 11. Other.....

D) What are the cost of the services you offer? (Quote currency)

1. Bed & Breakfast 2. Bed Only
3. Shower & Breakfast 4. Full Board
5. Bar Service/Entertainment 6. Breakfast.....
7. Lunch..... 8. Dinner.....
9. Other

E).i) How many clients do you serve per day? 1. Bed & Breakfast () 2. Bed Only () 3. Shower & Breakfast () 5. Full Board () 5. Bar Service/Entertainment () 6. Breakfast () 7. Lunch () 8. Dinner () 9. Other

E.ii) What is your average monthly income (quote currency).....

F). Do you have tap water installed in your premises? 1. Yes [] 2. No []

G) If No is answer given in Q F) above what is your source of water 1. River []
2. Borehole [] 3. Public Tap [] 4. Local supplier [] 5. Other (Specify)
.....

H). Are you supplied with mains electricity? 1. Yes [] 2. No

I) If No is answer given in Q H) above what is your source of energy 1. Solar []
2. Kerosene [] 3. Others (Specify).....

J). Do you have telephone services for your clients? 1. Yes [] 2. No []

K). If Yes is answer given in No. (J) above, is it (a) Mobile [] (b) Landline []

L) If Yes is answer given in in No. (k) above, how many lines? (a) Mobile No[]
(b) Landline No[]

M) How many rooms do you have? _____

N(a) What are the charges for Single Rooms in? (quote currency) _____

N(b) What are the charges for Double-Rooms? (quote currency) _____

N(c) What are the charges for Suites ? (quote currency) _____

O) Does each room have the following facilities? (Multiple Answers) 1. Tap Water () 2. Electricity () 3. Toilet/bathroom () 4. Condoms () 5. Television () 6. All of the above () 7. Other Specify

P). Does your establishment offer any of these services to travelers? (Multiple Answers)
1. Tap Water () 2. Restaurant Services () 3. Toilet/Bathroom () 4. Games (Specify)

Q). a) Do you have a condom dispenser? 1. Yes [] 2. No []
b). If yes, are they fully charged at all times? 1. Yes [] 2. No []
c). Where do you get your supply from? (Multiple Answers)
1) Government Institution () 2) NGO's () 3) Association of transporters ()
4) Others (specify).....
d) How often do you refill the dispenser 1. Daily [] 2. Weekly [] 3. Monthly []
4. Other specify
e) What is the capacity of dispenser (number it can carry)
f) Who are the main users? (Multiple Answers) 1) truck drivers () 2) Other travelers ()
3) Construction workers () 4) Students() 5) Bar patrons () 6) Commercial sex workers () 7) Other specify

R) Sanitation

a) Does your establishment have solid waste management facilities? 1. Yes [] 2. No []
b) Where do you deposit the collected waste?
c) Where/how do you deposit your liquid waste (multiple answers) 1. Pit Latrine []

2. Septic Tank [] 3. Others (Specify).....

d) Does the way you handle your liquid and solid waste affect your health? 1. Yes []

2. No [] 3. Others (Specify).....

e) Is your source of water good for your health 1. Yes [] 2. No [] 3. Others (Specify).....

S) Perception on the existence of the border post and the proposed development

a) How do you rate the services provided at the existing border post 1. Very Good []

2. Good [] 3. Satisfactory [] 4. Poor [] 5. Others (Specify).....

b) What do you suggest should be done to enhance the quality of service at the border post

1..... 2.....

3. 4.

5. 6.

c) How does the existence of the current border post affect your business activity?

1..... 2.....

3. 4.

5. 6.

d) How does the existence of the border post affect the entire community?

1..... 2.....

3. 4.

5. 6.

e) If the One Stop Border Post (OSBP) is to be develop on only one side of either of the two countries, will it affect your business? 1. Yes [] 2. No [] 3. Others (Specify).....

f) If yes is answer given in Q e) above how will this affect you?

- 1..... 2.....
3. 4.
5. 6.

g) In which side would you prefer to have the One Stop Border Post located

1. In your country [] 2. In the neighbouring country [] 3. In the middle 4. Other (specify)

h) What services/facilities would you like to be provided in the proposed One Stop Border Post

- ? 1..... 2.....
3. 4.
5. 6.

T) Land Acquisition and Resettlement

a) If the development of the OSBP will require expansion meaning acquisition of the surrounding land will it affect your business? 1. Yes [] 2. No [] 3. Others (specify)

b) If answer to T a) above is yes how will the expansion and land acquisition affect your business.

- 1)
- 2)
- 3)
- 4)

c) If property is one of the answers given in T b) above what type of property will be lost. (List in the table below)

No/S	i)Type of Property to be lost	ii) Size M ² , Acres, Ha	iii) Material Property is made of	iv) Estimated Value
1.				

2.				
3.				
4.				
5.				
6.				
7.				

d). Who is the legal owner of the property

e) How did you/legal owner acquire the land that you occupy currently?

1. Purchased [] 2. Inherited [] 3. Given by a friend/donor []

4. Given by Government [] 5. Other Specify

f) If answer given to answer (e) above is (1.) meaning purchased, how much do you estimate the current land value to be (quote currency) _____

g) What is the entire size of land (Size M², Acres, Ha) _____

h) i) If land acquisition will involve resettlement do you have alternative land to relocate to?

1. Yes [] 2. No []

ii). If yes is answer given in T h). above where is your alternative land located 1. In the same area but at some distance [] 2. In another area [] 3. Other Specify

.....

i). How far is the alternative land located from your current location.....km

k) If you do not have alternative land and the developer is willing to relocate your business, where is your preferred relocation area 1. In the same area [] 2. In another area (Specify name) [] 3. Other Specify

.....

l) How far is the area which you have stated in Q k above from your current locationkm

m) What services are provided in the area where you conduct business? (Multiple Answers)

1. Financial Institution [] 2. Educational Facilities [] 3. Administrative Facilities []

4. Medical Facilities [] 5. Market and shops [] 6. Others (Specify) _____

n) If resettlement and relocation is to take place will it adversely affect your access to this services? 1. Yes [] 2. No [] 3. Others (specify) _____

o) What social dynamism is likely to hinder resettlement in of the affected people

1..... 2.....

3. 4.

5. 6.

p) What would you like the concerned authority to do for the affected people before/during resettlement .

1..... 2.....

3. 4.

5. 6.

Name of Respondent/Property Owner

Contact.....

National Registration Number optional):

Signature.....

Thank you for participating in this survey, the project team leader might contact you to verify some of the information collected.